

Have you...
...lived the **Aviva Values** today?

- >> Integrity
Saying what we mean.
Doing what we say.
- >> Progressiveness
Creating better ways.
- >> Performance
Going further to understand
and meet people's needs.
- >> Teamwork
The lifeblood of Aviva, at the core
of all our values, bringing them
together and making them effective.

Working towards our **TOP 5** business priorities?

- Excellence** in customer service
- Running **cost-effective** operations
- World-class** compliance & governance Framework
- Ambitious** yet realistic growth plans
- Deliver on the **business strategy** review

Concerned about

Fraud?

Dishonesty?

Malpractice?

Corruption?

Office harassment?

Safe call
843467



Delighted your customers today?

- Always go by the basic TCF principles:
- Do the right thing
 - Adhere to the FSA principles
 - Share responsibility
- Read more on <http://agsconnect/index.htm>

Been **+ connected +** lately?

<http://agsconnect/bangalore.htm>
Read more, share more, get connected more

Part of Kala-viva yet?

Communities of sports, arts & culture and entertainment enthusiasts.

Be a part of a movement. And grow.

Celebrate change.
Celebrate the power of us.



2+2=5
Learnt anything new today?

Discover. IBL FLF.

Customized and effective training programmes facilitated by our L & D.

Check out Academy One at
<http://agsconnect/academyOne.htm>

Discover Learn Lead Live

The AGS India Footprint



Building an engaged workforce committed to the success of Aviva

Read the latest?



Newsletters that inform, entertain and share.

- From Anil's Desk
- VOIVA-080
- AGS Biz Round-up

Find it on agsconnect.
Or just check your mail box.

Have an idea?



Check out how you could...
...Share a winning idea at
<http://agsconnect/haveanidea/postanidea.html>

Don't just think. Share.

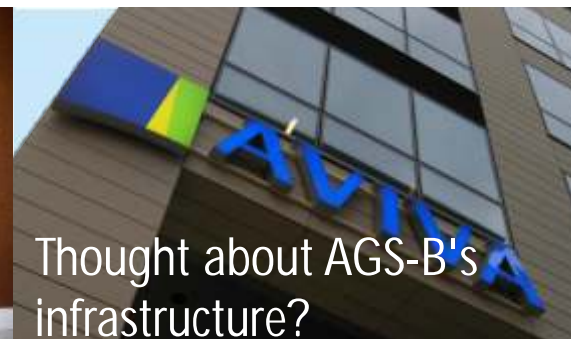


Fulfilled a child's wish lately?

Experience the power of a wish.

Volunteer with Make-a-wish and experience the joy of fulfilling a child's wish.

AGS-B's CSR initiative
Come, find out.



Thought about AGS-B's infrastructure?

Spare a minute and think about what's on offer:

- Best health insurance coverage
- Transport with SMS facility, wireless set in cabs and escort for lady employees in case of last drop
- Food by the best and only caterers in Bangalore with xxxx certification
- Gym & free internet kiosk
- Round-the-clock Help Desk
- Medical room with nurse and doctor
- Recreation room for pool, TT, basketball court, badminton court

Events?

Fun at work? Employee engagement?

First check out the events calendar
http://agsconnect/agsSites/bangalore/Comms_champs.html

Make plans.
Have fun.
Get enriched.



Emergency #s to call

Bangalore Police Control Room
Kadugudi Police Stn - +91-80-28452326
Whitefield Police Stn - +91-80-28452326
Mahadevpura Police Stn - +91-80-28510782/22942546
Ulsoor Police Stn - +91-80-22942540/25574821
Fire - 101/ +91-80-22971550/1500

Hospitals
Manipal Hospital - +91-80-25266646
Wockhardt - +91-80-41994444
Apollo - +91-80-40304050/1066
Sagar Apollo - +91-80-26536700
Hosmat - +91-80-25593796
Sanjeevani - +1062
Ambulance - 102

AGS-B Helplines:
Facilities - +91-99450 30300
Transport - +91-99002 38000
CMS UK - +91-98458 33337
CMS Aviva Canada - +91-98454 22366
CMS RAC - +91-99805 26994
CMS NUL - +91-99002 66798

The AGS Keepsake



Aviva is the leading provider of life and pensions to Europe (including the UK) with substantial positions in other markets around the world, making it the world's fifth largest insurance group based on gross worldwide premiums at 31 December 2006. Aviva's principal business activities are long-term savings, fund management and general insurance, with worldwide total sales of £49.2 billion and funds under management of £364 billion at 31 December 2007.

The AGS Keepsake is a simple handbook that highlights key AGS initiatives and acts as your ready reckoner. It's simple to use and easy to keep.

Use this
Keep it
Never forget it